

VRX Company Inc.

VR2004 Bug in Point of Sale Software aka “The Gembus Bug”

Versions 1.30LIB to 1.44LIB may be receiving phantom input from the Gembus interface on the Parallel In. Stop phantom input by a change to the user settings. Set the DB25DEV to GEMBUS. This fixes the problem because the software processes the phantom input and clears the phantom data.



Detailed Instructions

Requirements: View the video output of the Text Inserter on a monitor.

Refer to the images at the left

1. If necessary connect the Video Output of the Text Inserter to near buy monitor.
2. With the text inserter powered normally. With a tooth pick, Q-Tip or other non marring object, press SW1 to enter the user interface.
3. The Main Menu comes up. The active menu line will blink.
4. Move the active blinking line with a quick < 1 Second press to SW1.
5. Move the Active line to the SET POS TYPE AND OPTIONS line then press and hold SW1 for > 3 Seconds
6. Once in the SET POS TYPE AND OPTIONS menu move the active line to DB25 DEV. Pressing SW1 for > 3 Seconds each time change for device type GEMBUS.
7. Move the active line down to SAVE AND EXIT.
8. Save the changes by pressing SW1 for > 3 Seconds on the SAVE AND EXIT line.
9. In the Main Menu, move the active line to the EXIT and press and hold > 3 Seconds to return to normal operations.
10. Reconnect the Text Inserter for normal operations and test.

Set for DB25 DEV: as GEMBUS

VRX is simple to use!

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